

# FINAL EXAM

## THE MINISTRY OF HELPS

Circle "True" or "False" at the end of each question.

1. Jethro's advice to Moses was that Moses should do all the work for the people.  
TRUE or FALSE
2. According to Dr. Bell, when things are done God's way it is easier, and you can endure it.  
TRUE or FALSE
3. According to Godbey, revival work moves along when helpers crowd around "God's heroic leaders" - pastors.  
TRUE or FALSE
4. Dr. Bell states that if the leaders are not faithful, committed, and not excited about the vision, the people will not be either.  
TRUE or FALSE
5. The ushers and greeters are representing the pastor and the church.  
TRUE or FALSE
6. Hugging can lift depression - enabling the body's immune system to become tuned up.  
TRUE or FALSE
7. Dr. Bell states that a disturbance is anything that keeps life away from the people.  
TRUE or FALSE
8. An usher/greeter should be a walking information booth.  
TRUE or FALSE
9. Leaders need to show an interest in other areas of ministry.  
TRUE or FALSE
10. Giving testimonies from the pulpit of what is going on in different ministries helps to motivate people to volunteer.  
TRUE or FALSE

MULTIPLE CHOICE: Circle the correct answer for each question.

11. What is NOT an important qualification for a good worker?
  - A. A person that fears God.
  - B. A person that can take charge.
  - C. A person of truth.
  - D. A person that hates covetousness.
12. Why did Jethro not approve of the way Moses was leading the people?
  - A. Moses was being a harsh leader.
  - B. Moses was not giving the people enough of his time.
  - C. Moses was doing everything himself.
  - D. Moses was too gentle in his leadership.
13. Which statement is NOT part of Jethro's advice to Moses?
  - A. Don't worry about the peoples' problems.
  - B. Teach the people the laws and how they are to live.
  - C. Teach the people the work that they are to do; do not do the work for them.
  - D. Delegate workers.
14. How much of our communication is done through body expression?
  - A. 35%
  - B. 100%
  - C. 85%
  - D. 50%
15. Why is it important for first time visitors to be greeted and assisted?
  - A. So they can have an encounter with God.
  - B. So that they will give an offering.
  - C. So that they will say good things about the church.
  - D. So that they will come again.

16. What did the apparel of the servants reflect when the Queen of Sheba visited Solomon?
  - A. Solomon's wealth
  - B. Their attitude
  - C. Their pride
  - D. Their job
17. Who is the only person a visitor may come in direct contact with when coming to church?
  - A. The Worship Leader
  - B. An usher or greeter
  - C. The person next to him/her
  - D. The Pastor
18. How can an usher and greeter be best prepared for any circumstance that might come up in a service?
  - A. Be prayed up before the service.
  - B. Have a plan of action.
  - C. Direct the problem to the pastor after the service.
  - D. Delegate different people for different circumstances.
19. Which is NOT a purpose of an usher and greeter that Dr. Bell talked about?
  - A. Assist people in finding seats
  - B. Maintain order and control movement
  - C. Be prepared for emergencies
  - D. Only pass out bulletins/flyers
20. What can affect the peoples' giving during the offering?
  - A. The prayer over the offering
  - B. The usher's attitude
  - C. The atmosphere during the offering time
  - D. The type of basket/bucket that is used
21. According to Dr. Bell, how can ushers help create or stop a miracle from happening?
  - A. By their attitude
  - B. By being prayed up
  - C. By helping keep the service orderly
  - D. By knowing what is going on
22. What is NOT one of the 3 R's for ushers and greeters to use in preparation prior to the service?
  - A. Refresh your memory on the locations of all the nurseries, restrooms, etc.
  - B. Report to the person in charge
  - C. Restock all the materials that are handed out
  - D. Read the bulletin for the latest information
23. What is NOT a way to motivate volunteers?
  - A. Invest money into them
  - B. Pray for and with them
  - C. Quote scripture to them about helping
  - D. Thank them
24. Whose household was the first fruits of Achaia's work and devoted themselves to "the ministry of the saints"?
  - A. Cornelius
  - B. Stephanas
  - C. Titus
  - D. Peter
25. Which way are you motivating volunteers when you buy the resources that they need?
  - A. You are investing money in the volunteers
  - B. You are putting value on what they do
  - C. You are thanking them
  - D. You are showing an interest in them