

FINAL EXAM STUDY GUIDE  
LEADERSHIP TOOLBOX  
SESSIONS 5-7

1. Why is it not possible to make progress in the Christian life without opposition?
2. How did the famous evangelist John Whitfield react when he was not experiencing opposition?
3. What is the Retention Factor?
4. What does Jesus challenge us to be in the well known passage in John 16:23-24?
5. What does it tell us is one of the main responsibilities of those who function in this ministry?|
6. To determine if we are being creative, what is the first question we should ask?
7. What is one of the chief things that can limit creativity in the church?
8. What is one of the things that stands out as a mark of people who are successful in any field?
9. Why do we want to be more creative?
10. What is the correct order in "idea gathering" to find new solutions?
11. In the "six-hat thinking" process, which is the second step of "hat"?
12. When seeking solutions, what happens if you start with people's emotional reaction?
13. What is the first thing you should do when you find the solution to a problem?