

EXAM

LEADERSHIP CHALLENGES SESSIONS 1 - 6

TRUE OR FALSE: Circle "True" or "False" at the end of each question.

1. The Church is often behind in making changes because it tries to keep certain traditions.
TRUE or FALSE
2. Conflict began with man's disobedience in Exodus 3.
TRUE or FALSE
3. The collaborator's intent is to preserve relationships at any cost.
TRUE or FALSE
4. A leader's first job when leading in a crisis is to define what is really going on - reality.
TRUE or FALSE
5. Adam was really blaming Eve in Genesis for his actions because he did not want to take responsibility.
TRUE or FALSE

MULTIPLE CHOICE: Circle the correct answer for each question.

6. Who is the primary motivator toward significant change in the church?
 - A. The elders
 - B. The congregation
 - C. The change committee
 - D. The pastor
7. What did Rev. Ball consider a somewhat childish attitude of reacting to territorial threats?
 - A. Sharing the issue with everyone
 - B. Having a reactionary attitude
 - C. Withdrawal
 - D. Trading or negotiating

8. Which emotional issue can be involved in conflict?
 - A. Lack of appreciation
 - B. Values
 - C. Beliefs
 - D. Different purpose or goal
9. What is a positive result of conflict?
 - A. It is evidence of life and vitality.
 - B. People do not become upset.
 - C. Displacement of emotions takes place.
 - D. People will hold their frustrations in.
10. What should the goal of a pastor be concerning conflicts?
 - A. To reduce the number of conflicts.
 - B. To find others oversee the conflicts.
 - C. To reduce the severity of conflicts.
 - D. To manage conflicts successfully.
11. Which conflict management style is appropriate to use when the issue is either insignificant or is not your responsibility?
 - A. The Avoider
 - B. The Competitor
 - C. The Accommodator
 - D. The Compromiser
12. When leading in a crisis how can you find out what is the root cause of the problem?
 - A. Listen to what is happening now.
 - B. Observe what the first symptoms of the problem are.
 - C. Dig deep for the root cause by asking difficult questions.
 - D. The reality of the crisis is the root problem.
13. What is the motto a leader should have when leading in a crisis?
 - A. We will get through this together.
 - B. God works all things together for good.
 - C. Don't be defensive, go on the offensive.
 - D. Public confidence, private doubts.

14. What is a characteristic of a person that has an unteachable spirit?
- A. Insecurity
 - B. Laziness
 - C. A defensive nature
 - D. Foolishness
15. What is a root cause of an unteachable spirit?
- A. Rebellion and independence
 - B. A defensive nature
 - C. Chronic failure
 - D. Transferring blame